

Blast Voice Mail FAQ

1) Do I need to download any software?

No. Our user-friendly web site is designed to allow you to use our service without the hassle of downloading software.

2) Are there any Legal issues I should know about in Voice Broadcasting?

CIA prohibits any illegal actions involving voice broadcasting. All lists submitted to CIA should be scrubbed against the Do Not Call List. For more information regarding any legality issues please review the *Telephone Consumer Protection Act of 1991* or the Federal Communications Commissions at:

<ftp.fcc.gov>

www.fcc.gov

www.donotcall.gov

3) Is there a minimum on the number of messages to be sent out?

No. CIA is ready to provide excellent service no matter how big or small your contact list is.

4) How will I know my voice broadcast has been completed?

Upon completion you will receive a detailed voice summary report.

5) Is there a limit on how big my contact list is?

No. Our voice message system is capable of sending out your message to any size audience.

6) Can I make a change to my list over the phone?

Yes. A support team is standing by to make any changes needed to your list.

7) What features do you support?

We currently offer Hot Key transfer, Dual message delivery, customized caller id.

8) Can you choose who you want the message to be delivered to?

We can deliver your message to answering machines, live answers or both.

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9) How can I record my message?

You can record your message using our web based recording system or call our toll free recording number.



For more information or to schedule a demonstration, please contact us:

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